

## NOTABLE PROJECTS

ServiceMaster By Glenn's has experienced, dependable, well-trained staff that makes customer service top priority. ServiceMaster By Glenn's maintains a fleet of generators, air-movers/scrubber, dehumidifiers, and semi-mounted desiccant dehumidifiers, allowing its team to provide emergency water mitigation and removal, structure drying, selective demolition, personal property restoration, cleaning, pack out and storage, thermal fogging, smoke odor cleaning and mold remediation.



AUG  
2018

### INDIAN RIVER ESTATES

On August 16th around 6 pm the main sprinkler pipe in the hallway of the H building had burst, an on-site manager for Indian River Estates called ServiceMaster by Glenn's.

- The entire first floor had a couple of inches of water & several sections of the drop ceiling had collapsed
- Each room was inspected using moisture meters and inferred cameras
- A total of 366 fans & 47 dehumidifiers were place
- Make shift plastic dehumidifier bins were created to aid in the water removal
- Power boxes were added to maximize the use of equipment placed
- The job was monitored around the clock with crews working 18-hour days for 4 days straight

**Total Project Cost: \$162,000**

MAR  
2018

### CITRUS GRILL HOUSE

At about 5:30 a.m. on March 27th a fire started in the kitchen of Citrus Grill House by a pot that was left on a burner at the restaurant. The heat caused one of the sprinkler lines to burst and water flooded the entire restaurant, wicking up the walls and covering the floors.

- Immediately 150kW generators were brought in to provide temporary power to run commercial dehumidifiers and air scrubbers preventing any mold and removing the smell of smoke
- Hand Scrapped nearly 3,200 square feet of sprayed on fire barrier/sound proofing insulation that was holding in the smell of smoke
- Conducted an in-depth screening using inferred technology to confirm there was no hidden moisture behind walls or under the floor

**Total Project Cost: \$245,000**

## CERTIFICATIONS

*IICRC: Institute for Inspection, Cleaning and Restoration Certification*  
Fire and Smoke Restoration  
Applied Microbial Remediation  
Water Damage Restoration  
Applied Structural Drying  
Odor Control

**ACAC:**  
*American Council for Accredited Certification*  
Mold Assessor  
Mold Remediator

**OSHA:**  
*Occupational Safety & Health Administration*  
HAZWOOPER 24Hr  
Aerial Lift Safety

**EPA:**  
*Environmental Protection Agency*  
Lead Abatement Supervisor

**SVM:**  
*ServiceMaster Restore Certifications*  
Restore 365  
Respond 365  
Disaster Restoration Process Training 40Hr

AUG  
2017

## UNIVEST. BUILDING

8:30am on a Saturday morning, a five-story office building in Vero Beach, home to law offices, engineering firms and other business professionals, caught fire. Causing fire, smoke, and water damage to the top 3 floors of the building.

- Placed Hydroxyl machines to clean air and eliminate odor.
- Removed all air ducts in the building and did multiple fog treatments to rid the smoke odor
- Building had to be gutted down to the studs due to the water and smoke damage.
- Our crews worked around the clock to allow many of the businesses to resume operation within 48 hours of the fire.

**Total Project Cost: \$275,000**

OCT  
2016

## ST. LUCIE COUNTY RECYCLING PLANT

After a welder's spark ignited a flame after hitting some dripping hydraulic fluid of the 18 million dollar recycling plant equipment, the 35,000 square feet building was affected by heavy soot.

- The 38 ft. high ceilings and the 2 week deadline were some of the challenges associated with this project.
- Over 75 cleaning technicians, lift operators, scaffolding installers, Health and Safety Officers, electricians, and multiple Project Managers were implemented to complete this project on time and on budget.

**Total Project Cost: \$750,000**

SEPT  
2016

## QUAIL VALLEY AT THE POINTE

A failed shut off switch on a large upstairs fish tank was the culprit on this emergency water damage that happened just 2 days before the highly anticipated private clubs grand opening.

- Infrared technology was used to quickly identified which affected materials could be saved and what materials needed to be removed to assure a timely dry out of the building.
- Dehumidifiers and high velocity fans were brought in to facilitate the dry out.
- Containments were installed to maximize the drying equipment's efficiency and to minimize cross contamination of dust particles during the material tear out.
- The club was able to open within 5 days of the initial damage.

**Total Project Cost: \$15,000**

MAR  
2014

## JUPITER COMMERCIAL OFFICE CENTER

An air handler and cooling unit located on this large 2 story office buildings roof leaked in several hundred gallons of water throughout the offices of this office center.

- Several crews worked through the night extracting water and removing damaged ceiling tiles.
- ServiceMaster was able to coordinate with the building owner and each separate business owner to stay in operation during the dry out phase so as to not lose any business or have any lost income.
- ServiceMaster installed air movers and dehumidifiers in common area walkways with extreme caution as to not create any tripping hazards as multiple offices and workers were using these spaces to come in and out.
- Spaces were dry within 3 days and equipment was removed immediately to prevent any business interruption.

**Total Project Cost: \$62,000**

FEB  
2013

## PRADO CONDOMINIUMS WEST PALM BEACH

A leaking pool located on the 7th floor of this high rise flooded the crawl spaces and pump room areas that were located directly underneath the pool and pool's deck.

- Very limited access, 4 ft. x 3 ft. wide crawl spaces that went back several hundred feet from entry point.
- Crawl space floors were lined with an absorbent material that had to be removed.
- All affected areas were extracted, cleaned, and sanitized.

**Total Project Cost: \$47,000**

MAR  
2010

## RAMADA INN BEACHSIDE HOLLYWOOD RESORT

ServiceMaster responded after over 11 inches of rain fall, which resulted in the flooding of this large resort and hotel.

- Extracted water throughout the hotel lobby, restaurant areas, and several of the retail shops located on the bottom floor.
- Dehumidifiers and air movers were set in place and all the affected materials were dried within 72 hours which minimized business interruption.

**Total Project Cost: \$125,000**

DEC  
2009

## CHEECA LODGE RESORT. ISLAMORADA, FL.

New Year's Eve fire forced the evacuation of the main hotel and restaurants, resulting in the closing of the resort for approximately 1 year.

- A large amount of equipment was set to dry the entire 50,000 sq. ft. structure from water damage from the fire department. Over 12 hours and several hundreds of gallons of water were used to put out the fire.
- Large desiccant dehumidifiers were brought in along with hundreds of air movers to dry the building envelope and to minimize the mold growth.

**Total Project Cost: \$350,000**

SEPT  
2004

## CHEECA LODGE RESORT. ISLAMORADA, FL.

ServiceMaster by Glenn's was hired by John's Island Management Company (CCSI) to handle the water damage and mold remediation in over 100 homes and condo units in one of the South East's most prestigious communities.

- ServiceMaster successfully remediated dozens of mold affected homes and coordinated the independent mold testing needed for the final clearance testing before any construction could begin.
- ServiceMaster by Glenn's is currently John's Island Management Company (CCSI) preferred mitigation contractor and is under contract to be one of their preferred first responders in the event of an emergency event.

**Total Project Cost: \$300,000**

SEPT  
2004

## VILLAGE SPIRES CONDOMINIUMS

Damage resulting from Hurricane Frances and Hurricane Jeanne, which hit Vero Beach back-to-back within 3 weeks of each other.

- Responsible for the complete mitigation of (2) 13 story oceanfront condominiums.
- Crews of 30 restoration technicians worked to remove the water damage and mold affected drywall, flooring, baseboards, and to and prevent further mold growth.
- A total of 104 units were affected and ServiceMaster restored each unit in order for the reconstruction to begin.

**Total Project Cost: \$750,000**

JUN  
2002

## REGENCY WINDSOR

Days before its grand opening and scheduled certificate of occupancy, a 4 inch overhead water main supply joint broke resulting in thousands of gallons of water pouring in over a long holiday weekend.

- Several truck mounted extraction units were mobilized and extraction was performed throughout the 25,000 square feet sales center, meeting rooms, and dining areas of this high end retirement community in Vero Beach.
- Large desiccant dehumidifiers along with several portable dehumidifiers and air movers were implemented to minimize the tear out and demolition of wet materials.
- The entire structure was completely dry within 4 days with minimal repairs needed to the brand new building.

**Total Project Cost: \$105,000**

## HURRICANE RELIEF

*2018 Michael - Panama City*

*2017 Irma - Vero Beach - Islamorada - Upper Keys*

*2016 Matthew - Vero Beach - St. Augustine*

*2008 Ike - Galveston - Houston*

*2005 Wilma - Key West*

*2004 Frances & Jeanne - Vero Beach*  
Direct hits 3 weeks apart

**WATER, FIRE, OR MOLD - WE CAN FIX IT WHATEVER THE DAMAGE**

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